



Floor Warming and Heating System

LIMITED WARRANTY

FLEXDECO Heating Cable - Black Cable SURFACE XL

FLEXDECO Inc. (hereinafter "FLEXDECO") warrants to the original purchaser that the low temperature electric radiant floor heating system cable (hereinafter the "Product") as designed and manufactured by FLEXDECO, and once installed in conformity with the instructions of FLEXDECO, shall be free of defects, in either materials or workmanship as described in this document.

COVERAGE PERIOD:

This Limited Warranty becomes effective on the date of purchase of the Product by the first owner and shall remain effective for a period of twenty-five (25) year [three hundred (300) consecutive months] from the date of original purchase of the cables. This Limited Warranty is valid for Products bought and installed in Canada or the USA only.

LIMITED LIFETIME WARRANTY:

For the Limited Lifetime Warranty to apply, the product must be installed by a FLEXpert or FLEXboutik through an installer certified by FLEXDECO, and a completed warranty card must be submitted and must include the results of the insulation and resistance verification tests carried out before and after the cable is installed, and after the floor covering is installed.

CONDITIONS:

This Limited Warranty is only applicable to new and unused Products purchased from FLEXDECO, or its authorised re-sellers, provided the Installation Requirements contained in the Product Installation Guide are met. Claims made for coverage under this Limited Warranty must be addressed in writing, within seventy-two (72) hours from an event giving rise to a claim, or the appearance of a defect, to FLEXDECO Inc, 1 800 353-9843.

Persons making claims for coverage must present FLEXDECO with proof of purchase as well as proof of installation in accordance with the Installation Requirements (pictures recommended) and any documents FLEXDECO may require.

Any parts replaced under the terms of this Limited Warranty become the property of FLEXDECO.

WHAT FLEXDECO WILL/WILL NOT DO:

FLEXDECO's obligations under this Limited Warranty are limited to, at its sole discretion, repairing or reimbursing the cables originally supplied in the Product that FLEXDECO has determined to be defective in materials or workmanship.

FLEXDECO shall repair or reimburse, at its sole and entire discretion, the defective cable goods free of charge. Repair or replacement will only be made for defective parts; and no allowance or reimbursement shall be made for wages, labor and freight costs. Should FLEXDECO choose to reimburse the cost of the cable, it will do so at the lesser of the value of the purchase price or the suggested retail price for the same item. With respect to the parts not manufactured by ourselves, we shall only warrant these to the same extent as our suppliers undertake a warranty obligation towards ourselves.

Because of our ongoing commitment to product quality and innovation, FLEXDECO reserves the right, at any time and without incurring any obligations, to revise, change, modify or discontinue any specifications, features, designs or components.

INSTALLATION REQUIREMENTS:

In addition to the requirements included in the current FLEXDECO Installation Guide, which is incorporated herein by this reference, the Product must be installed in accordance with accepted standards, with FLEXDECO thermostats (or a suitable equivalent, as determined by FLEXDECO) and with adhesives that are compatible with an electrical in floor heating system.



WARNING: Failure to install the Product with controls and protection systems (including ground fault circuit interrupters) in conformity with your local electrical Codes, as well as the Installation Guide, may cause fires.

WARNING: Failure to install the Product with the appropriate cable/wire installation gauges may damage the cables' wiring and lead to Product failures, which are not covered under the Limited Warranty.

WARNING: Failure to install the Product with a good quality polymer-modified mortar or polymer-modified self-levelling underlayment may lead to failures and defects, which are not covered under this Limited Warranty.

EXCLUSIONS - ARE NOT WARRANTED:

- Failures resulting from improper installation;
- Damage caused by abuse, improper installation, repairs, service, maintenance and/or storage, modifications or use of parts not manufactured or supplied by FLEXDECO;
- Damage caused by abuse or neglect regarding the Product;
- Use of thermostats other than FLEXDECO thermostats, or suitable equivalents;
- Damage caused by water, submersion, accident, fire or any act of God;
- Incidental, consequential or other damages (including labor costs, inconvenience, loss of time or loss of income).

LIMITATIONS OF LIABILITY:

THIS WARRANTY IS EXPRESSLY GIVEN AND ACCEPTED IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT ANY LIMITATION ANY WARRANTY OF MERCHANTABILITY OR FITNESS OR A PARTICULAR PURPOSE. TO THE EXTENT THAT THEY CANNOT BE DISCLAIMED, THE IMPLIED WARRANTIES ARE LIMITED IN DURATION TO THE LIFE OF THE EXPRESSED LIMITED WARRANTY. INCIDENTAL AND CONSEQUENTIAL DAMAGES ARE EXCLUDED FROM COVERAGE UNDER THIS LIMITED WARRANTY. SOME STATES AND PROVINCES DO NOT ALLOW FOR THE DISCLAIMERS, LIMITATIONS AND EXCLUSIONS IDENTIFIED ABOVE; AS A RESULT, THEY MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC RIGHTS WHICH MAY VARY FROM ONE STATE OR PROVINCE TO ANOTHER.

Neither FLEXDECO re-sellers, installers or any onther person is entitled or authorized to make any affirmation, representation or warranty other than those contained in this Limited Warranty.

COMPLETE AND RETURN WARRANTY CARD IN ORDER TO PRESERVE SYSTEM WARRANTY

TEST LOG/WARRANTY CARD

Fill in capital letter

PRODUCT INFORMATION

(see identification label)

Model number : _____
 Length : _____
 Resistance (Ω) : _____
 Voltage (V) : _____
 Output (W) : _____
 Production no. : _____

74,6 m - 245 ft/pi	LENGHT LONGUEUR
78.37 Ω	RESISTANCE RESISTANCE
240 V	VOLTAGE TENSION
735 W	OUTPUT PUISSANCE
20031203001	PRODUCTION NO NO. PRODUCTION

TESTS	Manufacturing values	Before breaking seal	After Installation	After cable covering	After flooring
Date (YYYY/MM/DD)	----				
Heating cable resistance (Ω)					
Insulation resistance (MΩ)	Infinite				
#1 floor sensor resistance (KΩ)	10 @ 25°C/77°F				
#2 floor sensor resistance (KΩ)	10 @ 25°C/77°F				
Tested by	----				

START DATE : _____

CONSUMER

First Name : _____
 Last Name : _____
 Address : _____
 City, Prov./State : _____
 Postal/Zip Code : _____
 Email Address : _____
 Phone Number : _____

Room : _____ New construction

CABLE INSTALLER

First Name : _____
 Last Name : _____
 Company Name : _____
 Address : _____
 City, Prov./State : _____

RETAILER

Company Name : _____
 Address : _____
 City, Prov./State : _____

DATE OF PURCHASE(YYYY/MM/DD) : _____

Remodel

THERMOSTAT INSTALLER

First Name: _____
 Last Name: _____
 Company Name : _____
 Address : _____
 City, Prov./State : _____

Keep a copy and return this Test log/Warranty Card to:
 FLEXDECO INC., Customer Service, 2400, rue de la Province, Longueuil (QUÉBEC) J4G 1G1 Canada
 Or by Email to : client@flexdeco.ca
 For full warranty details please visit the website www.flexdeco.ca
 To initiate a claim under warranty, present this Log Test/Warranty Card with the purchase invoice.